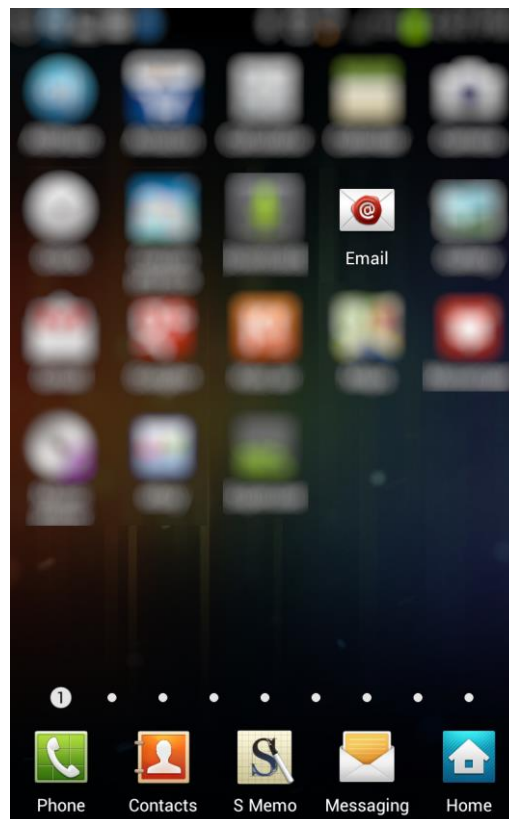


Configuring Android OS Devices for Exchange 2010

Updated 6/12/2013

NOTE: Not all Android devices, operating systems, and email applications are created equal. This document was configured using the Android OS 4.x. While configuration for other versions of Android should be similar, they may not follow this configuration documentation precisely.

1. If you are on-site and have WiFi enabled, make sure you have registered the device on the ANL WiFi network by opening your browser, browsing to any website, and filling out the web form that appears.
2. If you have a Zimbra mailbox already configured, it is recommended that you delete that account from your device before creating a new Exchange connection. This will prevent conflicts and duplicate messages.
3. Find and open the Email icon on your Android device.



4. Enter your default ANL domain email address and password. If you are unsure of your default email address, use username@anl.gov, where “username” is your ANL domain log in (i.e. the account you use to access the Inside Argonne web portal). Child domain addresses and accounts such as @aps.anl.gov, @mcs.anl.gov and @zimbra.anl.gov should not be used.

Set up email


You can configure email for most accounts in a few steps

Email address

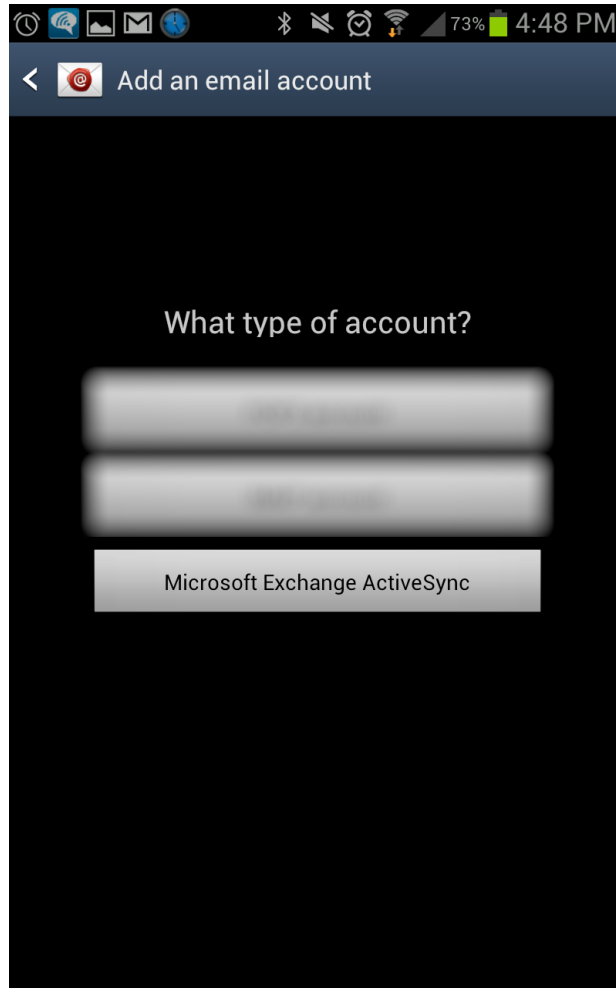
youremail@anl.gov

Password

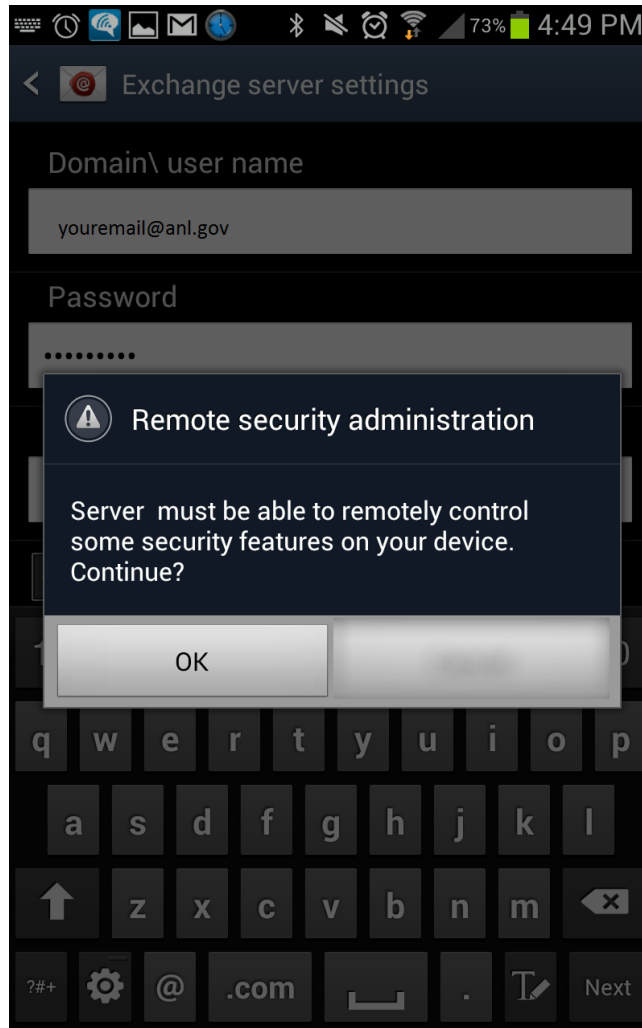
Show password

Manual setup Next 

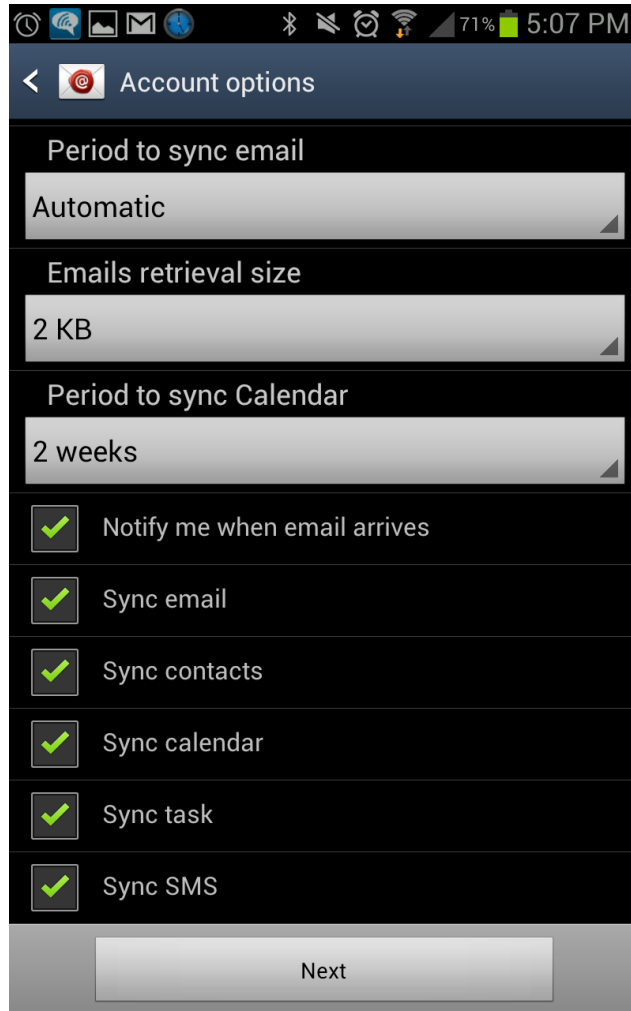
5. Choose the account type “Exchange” or “Microsoft Exchange ActiveSync”



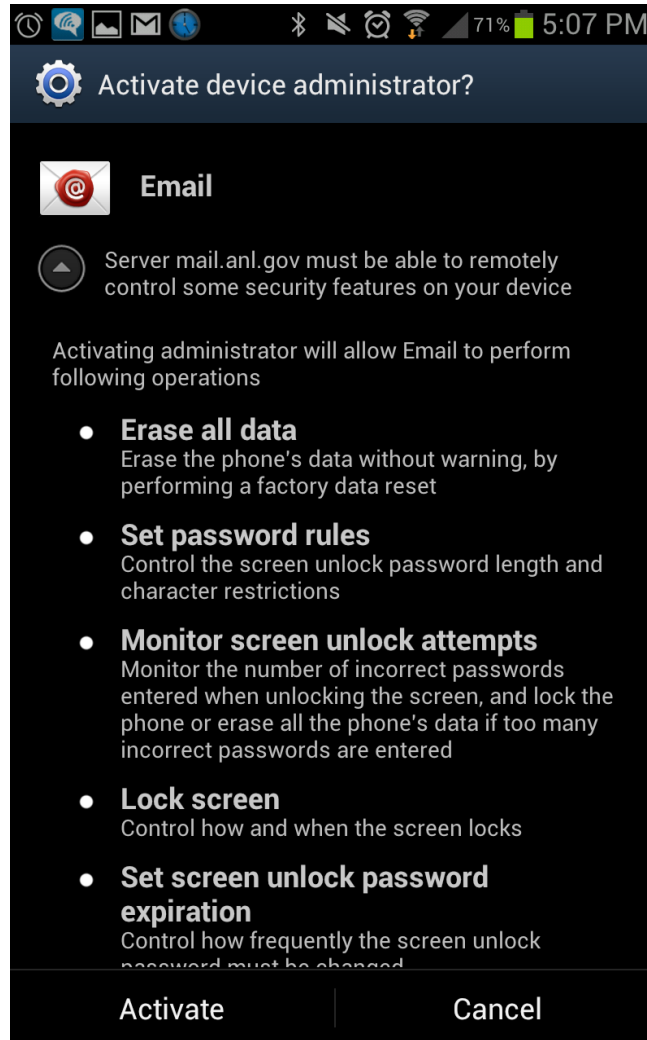
6. Accept the remote Security Administration Features. The only security ANL imposes at this time is a 4 character passcode screen lock on your device.



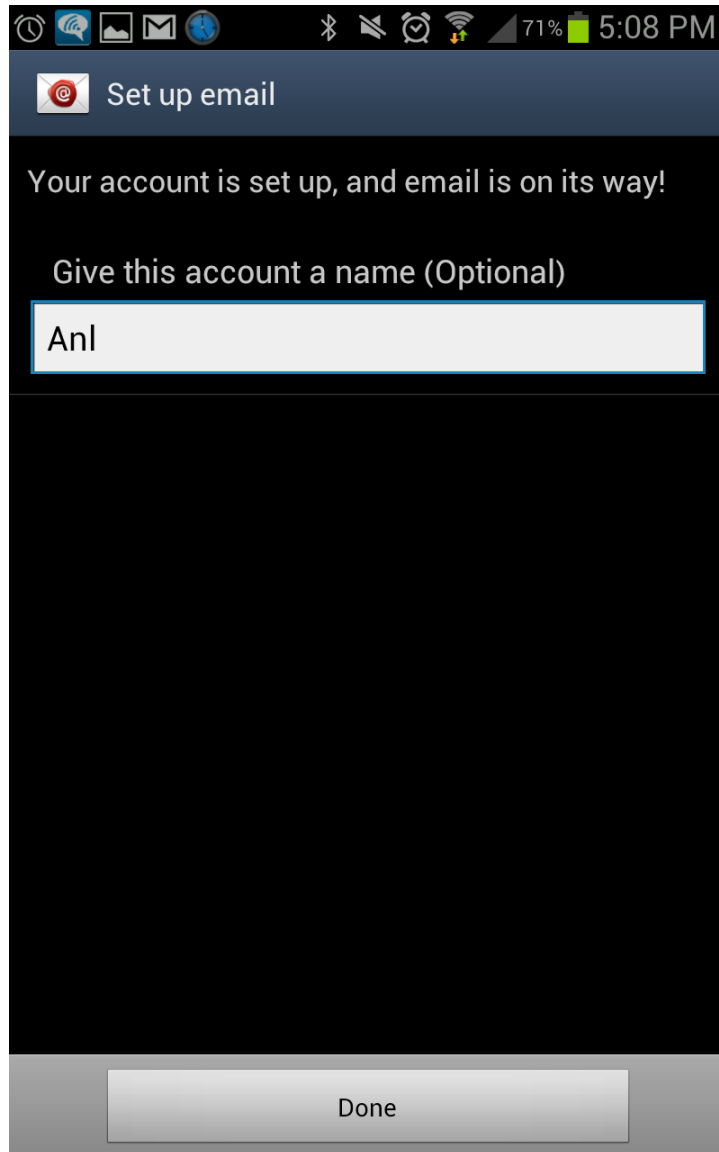
7. Choose your synchronization options and Click "Next"



8. Activate the Device Administrator by choosing “Activate”. Then set your 4 character pin



9. Name the account, and click “Done” to finish the configuration



10. If you cannot connect, it may be due to the fact that your Android phone did not display the RSA notification in step 5. You should be able to find and accept this notification in the "Notifications" section of your phone, which is accessible from the menu button.